Subject: Re: Turo - personal vehicle rental

From: Omar Pulido

Date: 10/11/2016 07:03 PM

To: Laurie Hughes

I am looking into this service with our team. Our Bureau of Street Services has already issued and cease and desist order to the company for their non-compliance with the Los Angeles Municipal Code Section 80.73.1 Use of Streets for Storage of Vehicles-Prohibited http://library.amlegal.com/nxt/gateway.dll/California/lamc/municipalcod e/chapterviiitraffic?f=templates\$fn=default.htm\$3.0\$vid=amlegal:losangel es_ca_mc\$anc=JD_80.73.1.> . So that should take care of your concerns with the highlighted sentence below;)

I will continue to look into this with LAWA and the City family. If you have any pictures you can send me of them in the act, please share with me. We are working on an enforcement strategy.

Thanks

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d1mYV15Godcn5soJYKEqQsKdxJHu1g>

Omar Pulido

LAX Community Liaison

Councilmember Mike Bonin

City of Los Angeles

(323) 740-0494 | www.11thdistrict.com http://www.11thdistrict.com/

Sign Up for Mike's Email Update http://www.11thdistrict.com/sign up

To submit a 311 service request, click here https://myla311.lacity.org/portal/faces/home? afrLoop=816091469806747& afrWindowMode=0&_afrWindowId=null#%40%3F_afrWindowId%3Dnull%26_afrLoop%3D816091469806747%26_afrWindowMode%3D0%26_adf.ctrl-state%3Dutjo9pogy_4> . On Thu, Oct 6, 2016 at 10:21 AM, Laurie Hughes https://www.nte.number.org afrWindowMode%3D0%26_adf.ctrl-state%3Dutjo9pogy_4> .

It sounds to me like their model is to leave their cars parked on surface streets and users just find the car and drive off.

So they may not even need a permit because (as I understand it) they don't pick up their customers and there is no location where they process the paperwork.

It is sort of like Airbnb that provides a network for private citizens to rent out a room in their home.

Laurie Hughes

(310) 216-7328 <tel:%28310%29%20216-7328>

From: KATNICH, MARISA [mailto:MKATNICH@lawa.org]
Sent: Thursday, October 06, 2016 7:10 AM

To: Laurie Hughes

Cc: DALEY, TREVOR; Omar Pulido; LEE, JOON Subject: RE: Turo - personal vehicle rental

Hi Laurie, I am familiar with Turo. Turo is a peer-to-peer carsharing marketplace. It allows private car-owners to rent out their vehicles via an online interface.

By way of background, we have two types of rental car agreements: 1) concession agreement that allows rental car companies to access the CTA for pickups (e.g. Hertz, Avis, Enterprise); and 2) permit to conduct pickups at a remote rental car depot (e.g. Allied Rental Car). Turo has neither agreement, nor have they applied for one.

We will reach out to them to educate them on the rules.

From: SUE, SHIRLENE M.

Sent: Wednesday, October 05, 2016 7:55 PM To: Laurie Hughes; KATNICH, MARISA Cc: DALEY, TREVOR; Omar Pulido

Subject: Re: Turo - personal vehicle rental

Laurie,

I am forwarding this concern to Marisa Katnich who is still overseeing all things related to rental car operations.

Thanks,

Shirlene

From: Laurie Hughes $\leq 1hughes@gatewaytola.org>$

Sent: Wednesday, October 5, 2016 5:00 PM

To: SUE, SHIRLENE M.; Omar Pulido

Cc: DALEY, TREVOR

Subject: Turo - personal vehicle rental

Hi Shirlene and Omar,

I have received a concerned call about a new car rental service - $\mbox{\footnotemark}$ - $\mbox{\footnotemark}$

Yesterday, I saw a car carrier off loading a bunch of older vehicles in the middle of 98th Street.

They didn't appear to be vehicles like Budget would use.

The concern is that this new service is parking vehicles near LAX so that their customer base can just pick them up off the street.

What do you know about this operation?

Hopefully, this is not something that our elected officials intend to fast track through the permitting process without due diligence in studying the impacts to our communities.

Please note our new address below.

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Laurie Hughes

Executive Director

Gateway Los Angeles

9841 Airport Blvd., Ste #100

Los Angeles, CA 90045

www.gatewayla.org

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